info@zeroriskinternational.com





COURSE OVERVIEW/BENEFITS

This course is a CASA requirement and equips tech & cabin crew with a solid understanding of what to do in a medical incident & emergency.

All crew will learn how to prioritise and deliver effective first aid whilst working as a team to deal with the situation competently and effectively.

This course also tests the crews emergency communication skills and how to use 'air to ground' TELEMED support.

TARGET AUDIENCE

Private Charter Airline Crew, ground staff, passengers if not attending the International Business Travel course.

DURATION

1 Day

LEARNING OUTCOMES

On completion of this1 Day session, participants will be able to:

- Explain team roles and communication when managing either a minor or severe incident, including seeking medical advice
- Employ the DRSABCD action plan to manage an unconscious passenger
- Demonstrate correct CPR technique and recovery position
- Know when and how to use an onboard Defib
- Have an understanding of Cardiovascular Disorders & **Treatments**
- Have an understanding of common medical ailments & treatments
- Know how to apply first aid to neck and head injuries
- Treat burns and scalds (common tea/coffee scalds / burns etc)
- Explain use of various 'on board' medical kits and company policy on accessing content
- Know what to do in a medical emergency and how to use the 'air to ground' TELEMED service
- Identify required documentation to be completed for medical incidents

MODULE 1

Primary & Secondary Survey

MODULE 2

EAR / CPR / Defib

MODULE 3

Cardiovascular Disorders

MODULE 4

Medical Ailments (S&S)

MODULE 5

Head & Neck Injuries

MODULE 6

Skin / Soft Tissue Injuries

MODULE 7

Communication / Emergencies 'air to ground'